

SILVER LAKE WATER DISTRICT
SNOHOMISH COUNTY, WASHINGTON
RESOLUTION NO. 521

A RESOLUTION OF THE BOARD OF COMMISSIONERS OF THE SILVER LAKE WATER DISTRICT, SNOHOMISH COUNTY, WASHINGTON, AMENDING AND UPDATEING CUSTOMER SERVICE FEES AND CHARGES

WHEREAS, the cost of providing customer services by staff has increased due to inflation, higher employee pay rates and increased materials and equipment costs; and

WHEREAS, staff has reported to the Board of Commissioners on the expected cost to provide these services.

NOW, THEREFORE, BE IT RESOLVED by the Board of Commissioners of the Silver Lake Water District, Snohomish County, Washington as follows:

1. PURPOSE The District intends by this resolution to place the costs of staff response to specific customer requests, or situations on such customers and not on the general public. . All fees and charges shall ensure compensation to the District for (1) all administrative costs and expenses, all field crew time and all material costs associated with specific customer requests or situations needing District responses
2. SERVICE FEES AND CHARGES Charges, fees, and penalties, for customer service events and situations are fixed and established as follows:
 - a. The new account setup fee shall be \$30.00 per account.
 - b. Each individual escrow transaction shall be \$30.00.
 - c. Each voluntary request for turn off of water service by a customer that is done by District staff during regular business hours shall be charged \$30.00 per turn off. The fee for this work during non-business hours shall be \$55.50 per overtime hour (2 hour minimum). No charge shall be collected if the customer accomplishes

the turn off without on-site help of District staff and with District permission.

- d. Each voluntary request for turn on of water service by a customer that is done by District staff during regular business hours shall be charged \$30.00 per turn on. The fee for this work during non-business hours shall be \$55.50 per overtime hour (2 hour minimum). No charge shall be collected if the customer accomplishes the turn on without on-site help of District staff and with District permission.
- e. Posting of customer's property with Water Service Shut Off Notice, \$25.00.
- f. Lock off of customer meter for violation of District regulations or failure to pay water charges, \$25.00.
- g. Unauthorized water turn-off/turn-on charge, \$75.00.
- h. When a customer requests their water meter be re-read, the charge for such re-read shall be \$25.00, unless the original read by the District is shown to be inaccurate.
- i. \$65.00 shall be charged per occurrence for a broken pad lock or angle stop. Time and material charges shall be added to the account for repair and replacement of damaged District property, such as broken meters or meter boxes. Time shall be billed at \$37.00 per hour during regular business hours. A minimum of 2 hours time shall be billed at \$55.50 per hour during non-regular business hours.
- j. Return check charge (for any reason) shall be \$20.00 per check.
- k. Meter test fee, \$50.00, unless the test determines the meter is inaccurate.
- l. Side Sewer Inspection fee shall be \$150.00. The fee to reschedule a side sewer inspection when a District employee has been dispatched to the location of the inspection is \$37.00. This reschedule fee must be paid prior to the inspection occurring.

m. Service calls during other than regular business hours, where it is determined that the problem is caused by failure of the customer's service line or plumbing or piping, fifty-five dollars and fifty cents per hour (minimum 2 hours);

n. Restoration of service after water service has been discontinued by the District for violation of District regulations or for failure to pay water charges:

1. During regular business hours, thirty-seven dollars,
 2. During other than regular business hours, fifty-five dollars and fifty cents per hour (minimum 2 hours)
 3. Delinquent and current water and sewer charges and all other charges such as Posting with Shut of Notice, restoration of service charge, broken padlock or angle stop charges shall be paid before any turn-on requests are accepted.
3. EFFECTIVE DATE These charges and fees shall become effective December 1, 1999.
4. OTHER CHARGES The fees set forth in Sections 1 and 2 are not in lieu of any U.L.I.D. assessments permit fees or any other fees or charges of the District heretofore or hereafter adopted.
5. SEVERABILITY Should any part or provision of this ordinance be declared by a court of competent jurisdiction to be invalid, the same shall not affect the validity of the ordinance as a whole, or any part thereof other than the part declared to be invalid.

ADOPTED by the Board of Commissioners at a regular meeting of the Silver Lake Water District, Snohomish County, Washington this 21st day of November 2000.

Real Kessler
President and Commissioner

Bill Anderson
Secretary and Commissioner

Roger Sumner
Commissioner

I CERTIFY the above to be a true and correct copy of Resolution No. 521 adopted by the Board of Commissioners of the Silver Lake Water District this 21st day of November 2000 as said Resolution appears in the records of the Silver Lake Water District.

Bill Anderson
Secretary of the Silver Lake Water District